EMCOR Services
MSI - Mechanical Services

XOi Vision Program



We have launched a new Field Service Automation Program—XOi Vision—that leverages mobile and cloud-based technology to allow you to better see and understand the work we perform on site. Through this technology, we provide you the precise information you need to make the best decisions for your team, your buildings, your equipment, and your business.



XOi FOR TECHNICIANS

Your All-In-One Communication Tool

» Write less. Capture more with jobsite photos and videos

» Reduce in-person interactions without impacting transparency

» Transcribe your notes. Like closed captioning on TV, XOi can transcribe the audio from a tech's video into readable text for their team and customers

» Easily document the entire job from start to finish, providing time and date stamped visual evidence of all recommended and completed work to customers

A Comprehensive View

During the pilot, our technicians will share photos and videos to visually document preventive maintenance and repair service calls. They will use their smartphones and tablets to capture the document site conditions before, during, and after each visit to allow you to make the most informed decisions about your equipment.

You access detailed job information right from your mobile device or desktop. Whether you are on your phone, tablet, or computer, the link you receive is safe, secure, and sent only to you. You do not have to download large files, and you can forward the link for your own internal approval.

What does this mean for you?

Visual documentations allow you to see and hear the status of your equipment before and after the work is completed. We can collaborate, review all options based on visual evidence, discuss all possible solutions, and make informed decisions together. And if we ever recommend a repair or replacement, you will receive a video explaining and confirming why the work needs to be done.

Visual documentation allows you to:

» View the state of your equipment before any work is performed.

» Better understand equipment diagnostics and work recommendations.

» See the after visual evidence to confirm work completion, quality, and any additional service that may be required.

» Conduct historical picture and video data review to track unit and system efficiency

» Review content for system status, upgrade, and budgetary planning

ES_MSI 230223

How Can We Help You? 904.389.7950 msifla.com

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